



# Be “Scam Smart” Prevent, Detect, and Report

## Report Healthcare Scams

Medicare: 1-800-633-4227 or [www.medicare.gov](http://www.medicare.gov)  
Social Security Administration: 1-800-772-1213 or [www.ssa.gov](http://www.ssa.gov)  
Florida Senior Medicare Patrol (SMP) at your local AAA: 1-800-963-5337  
Federal Trade Commission: 1-877-382-4357 or [www.ftc.gov](http://www.ftc.gov)

## Report Money Transfer Scams

MoneyGram: 1-800-666-3947  
Western Union: 1-800-448-1492  
Green Dot: [www.moneypack.com](http://www.moneypack.com)  
Federal Trade Commission: 1-877-382-4357 or [www.ftc.gov](http://www.ftc.gov)

## Report Mail/Email/Online Scams

FBI’s Internet Crime Complaint Center: [www.ic3.gov](http://www.ic3.gov)  
OnGuardOnline: [www.onguardonline.gov](http://www.onguardonline.gov)  
U.S. Postal Inspector: 1-877-876-2455 or [www.postalinspectors.uspis.gov](http://www.postalinspectors.uspis.gov)  
Federal Trade Commission: 1-877-382-4357 or [www.ftc.gov](http://www.ftc.gov)

## Report/Detect Check Fraud Scams

Postal Money Order Verification System: 1-866-459-7822  
Florida Attorney General: 1-800-966-7226 or [www.myfloridalegal.com](http://www.myfloridalegal.com)  
National Consumers League Fraud Center: [www.fakechecks.org](http://www.fakechecks.org)

## Report Fundraiser/Charitable Scams

Florida Attorney General: 1-800-966-7226 or [www.myfloridalegal.com](http://www.myfloridalegal.com)  
Better Business Bureau: 1-703-276-0100 or [www.bbb.org/us/charity](http://www.bbb.org/us/charity)  
National Association of State Charities: [www.nasconet.org](http://www.nasconet.org)

## Protect Yourself Against Scams

Get Your Free Credit Report Annually: 1-877-322-8228 or [www.annualcreditreport.com](http://www.annualcreditreport.com)  
Sign-up on the “Do Not Call” List: 1-888-382-1222 or [www.donotcall.gov](http://www.donotcall.gov)  
Seniors vs Crime Project: 1-800-203-3099 or [www.seniorsvscrime.com](http://www.seniorsvscrime.com)

See reverse side for more tips on how to be “Scam Smart”

## Report Telemarketing and Healthcare Scams

- Medicare: 1-800-633-4227/[www.medicare.gov](http://www.medicare.gov)
- SHINE (Serving Health Insurance Needs of Elders) Senior Medicare Patrol (SMP) Program: 1-800-963-5337/[www.floridashine.org](http://www.floridashine.org)
- Federal Trade Commission: 1-877-382-4357/[www.ftc.gov](http://www.ftc.gov)
- Do Not Call List: 1-888-382-1222/[www.donotcall.gov](http://www.donotcall.gov)

## Keep Your Identity Safe

- Examine your wallet and ask yourself if you need to carry all the pieces of identification in it.
- When someone asks for your Social Security Number, ask why they need it.
- Use a password to protect your cell phone, if the phone has that capability.
- Encrypt your home wireless network.
- Avoid clicking on attachments or links contained in any unsolicited emails and do not respond to unsolicited emails.
- When using a debit card, use it as “credit” instead of “debit” for better protection if the card information is stolen.
- Do not use the same password for all your online accounts.
- Do not click on any pop-up on the internet.
- Limit the information you make available on social networking sites.
- Obtain and check your credit report annually at: 1-877-322-8228/  
[www.annualcreditreport.com](http://www.annualcreditreport.com).

