



Be “Scam Smart” Report, Detect, Protect

Report
Healthcare
Scams

Medicare: 1-800-633-4227 or www.medicare.gov
Social Security Administration: 1-800-772-1213 or www.ssa.gov
Florida Senior Medicare Patrol (SMP) at your local AAA: 1-800-963-5337
Federal Trade Commission: 1-877-382-4357 or www.ftc.gov

Report
Money Transfer
Scams

MoneyGram: 1-800-666-3947
Western Union: 1-800-448-1492
Green Dot: www.moneypack.com
Federal Trade Commission: 1-877-382-4357 or www.ftc.gov

Report
Mail / Email / Online
Scams

FBI’s Internet Crime Complaint Center: www.ic3.gov
OnGuardOnline: www.onguardonline.gov
U.S. Postal Inspector: 1-877-876-2455 or www.postalinspectors.uspis.gov
Federal Trade Commission: 1-877-382-4357 or www.ftc.gov

Report / Detect
Check Fraud
Scams

Postal Money Order Verification System: 1-866-459-7822
Florida Attorney General: 1-800-966-7226 or www.myfloridalegal.com
National Consumers League Fraud Center: www.fakechecks.org

Report
Fundraiser / Charitable
Scams

Florida Attorney General: 1-800-966-7226 or www.myfloridalegal.com
Better Business Bureau: 1-703-276-0100 or www.bbb.org/us/charity
National Association of State Charities: www.nasconet.org

Protect
Yourself Against
Scams

Get Your Free Credit Report Annually: 1-877-322-8228 or www.annualcreditreport.com
Sign-up on the “Do Not Call” List: 1-888-382-1222 or www.donotcall.gov
Seniors vs Crime Project: 1-800-203-3099 or www.seniorsvscrime.com

See reverse side for more tips on how to be “Scam Smart”

Report Telemarketing and Healthcare Scams

- Medicare: 1-800-633-4227 or www.medicare.gov
- SHINE (Serving Health Insurance Needs of Elders) Senior Medicare Patrol (SMP) Program: 1-800-963-5337 or www.floridashine.org
- Federal Trade Commission: 1-877-382-4357 or www.ftc.gov
- Do Not Call List: 1-888-382-1222 or www.donotcall.gov
- Seniors vs Crime Project: 1-800-203-3099 or www.seniorsvscrime.com

Keep Your Identity Safe

- Examine your wallet and ask yourself if you need to carry all the pieces of identification in it.
- When someone asks for your Social Security Number, ask why they need it.
- Use a password to protect your cell phone if the phone has that capability.
- Encrypt your home wireless network.
- Avoid clicking on attachments or links contained in any unsolicited emails; do not respond to unsolicited emails.
- When using a debit card, use it as “credit” instead of “debit” for better protection if the card information is stolen.
- Do not use the same password for all your online accounts.
- Do not click on any pop-up on the internet.
- Limit the information you make available on social networking sites.
- Obtain and check your credit report annually at:
www.annualcreditreport.com or call 1-877-322-8228.