# SHINE/SMP Program

## Be “Scam Smart”
**Report, Detect, Protect**

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<th>Category</th>
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Social Security Administration: 1-800-772-1213 / [www.ssa.gov](http://www.ssa.gov)  
Florida Senior Medicare Patrol at your local AAA: 1-800-963-5337  
| **Report Money Transfer Scams** | MoneyGram: 1-800-666-3947  
Western Union: 1-800-448-1492  
Green Dot: [www.moneypak.com](http://www.moneypak.com)  
| **Report Mail /Email / Online Scams** | FBI’s Internet Crime Complaint Center: [www.ic3.gov](http://www.ic3.gov)  
OnGuardOnline: [www.onguardonline.gov](http://www.onguardonline.gov)  
| **Report/Detect Check Fraud Scams** | Postal Money Order Verification System: 1-866-459-7822  
National Consumers League Fraud Center: [www.fakechecks.org](http://www.fakechecks.org) |
National Association of State Charities / [www.nasconet.org](http://www.nasconet.org) |
| **Protect Yourself Against Scams** | Get Your Free Credit Report Annually: 1-877-322-8228 / [www.annualcreditreport.com](http://www.annualcreditreport.com)  
Sign-up on the “Do Not Call” List: 1-888-382-1222 / [www.donotcall.gov](http://www.donotcall.gov) |

See reverse side for more tips on how to be “Scam Smart”
Reporting Telemarketing and Healthcare Scams

- **Medicare**: 1-800-633-4227 / www.medicare.gov
- **SHINE (Serving Health Insurance Needs of Elders) Senior Medicare Patrol (SMP) Program**: 1-800-963-5337 / www.floridashine.org
- **Federal Trade Commission**: 1-877-382-4357 / www.ftc.gov
- **Do Not Call List**: 1-888-382-1222 / www.donotcall.gov

**Tips to Help Keep Your Identity Safe**

- Examine your wallet and ask yourself if you need to carry all the pieces of identification in it.
- When someone asks for your Social Security Number, ask why they need it.
- Use a password to protect your cell phone, if the phone has that capability.
- Encrypt your home wireless network.
- Avoid clicking on attachments or links contained in any unsolicited emails; don’t respond to unsolicited emails.
- When using a debit card, use it as “credit” instead of “debit” for better protection if the card information is stolen.
- Do not use the same password for all your online accounts.
- Do not click on any pop-up on the internet.
- Limit the information you make available on social networking sites.
- Obtain and check your credit report annually at: 1-877-322-8228 / www.annualcreditreport.com